

**LEAD**



Support & Development  
for Leaders in Healthcare

## Team Leadership Programme

Understand, explore & gain tools, techniques & frameworks to develop your team leadership skills

This programme is for new & existing managers with line management responsibilities, such as Reception & Admin Managers or similar roles; the programme includes:

- ✓ 2 x 1-day online workshops
- ✓ 1 x Structured Action Learning Set session

Giving you an opportunity to work with peers to share knowledge, challenges & experiences.



### Together we will:

- ✓ Define the role of Team Leadership within a successful practice through a whole team approach
- ✓ Explore what leadership is:
  - ✓ The impact it can have on teams, patients & the wider practice
  - ✓ Managing change & communication
  - ✓ Supporting people & creating accountability
  - ✓ Getting the best out of your team
  - ✓ Mindset & motivation
- ✓ Consider how the Team Manager role can support the Practice Manager for efficiency & effectiveness


### You will leave with:

- ✓ A bespoke plan for you & your team
- ✓ Tools & frameworks to implement, embed and sustain
- ✓ A support network for ongoing collaboration

**£363.00 +VAT pp**  
(LMC & PCN Discount available)



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 @TheDevPeople

# LEAD

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Leaders in Healthcare

## Team Leader Programme

This programme works in line with the Practice Leadership Programme and Continuous Performance Management Workshop.

It allows new & existing Team Managers to spend time with peers, gain new tools & techniques that enable them to develop & support their team effectively. Building confidence to be able to have more proactive & challenging conversations with team members that support the PM, reducing escalation.



This was by far, the best leadership / management course I have ever done. Very informative, expertly led and thoroughly enjoyable.

It has made me think differently about leading and managing my team and reminded me to view my colleagues as individual people. The days on the course provided a valuable time for reflection, peer support and the recharging of my "Actually I do like my job" battery!



For more info & to book places,  
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